



Man-TP
CSR Report – November 2017



Creating a Legacy



A commitment from MAG is for MAN-TP to leave a lasting legacy for the North.

Manchester Airports Transformation Programme will serve as a catalyst for driving up skill levels in key occupations, as well as inspiring future generations about a range of career opportunities.

The construction phase of the scheme will support 1,500 jobs at peak and create over 150 locally recruited apprenticeships.

Manchester Airport and its construction partners will work with public sector partners and organisations, including Greater Manchester Chamber of Commerce, to ensure that training provided as part of the project will deliver maximum benefits to the local economy.

Our contractors have also committed to a number of strategic CSR Targets to ensure local contracts are awarded to businesses in the regional supply chain and all roles advertised locally.

In addition to this, the project is working with the Chamber on a longer-term economic impact study, which will provide a detailed analysis of the long-term economic and social value of the scheme and will be updated after each year of delivery.

The work is yet another way in which our investment and the growth of Manchester Airport is contributing to a whole transformational future for the whole of the North.





MAN-TP An Introduction



MAN-TP – An Introduction

The Manchester Airport Transformation Programme (MAN-TP) represents the most significant programme of investment ever made in Manchester Airport and will see the campus developed to provide a world class operation, with significant enhancements to current facilities and major improvements to the customer experience.

The transformation programme will be anchored around the expansion and reconfiguration of Terminal 2 to become the airport's primary terminal building, with a single check-in hall and provision for self-service bag drop. The enlarged terminal will benefit from a purpose-built security area with improved technology and processes, and also a redeveloped departure lounge with increased seating and enhanced WIFI and digital services. MAN-TP will also deliver a significant upgrade to existing baggage and sortation facilities, with the introduction of Hold Baggage Screening (HBS) Standard 3 and more than a doubling of the number of baggage reclaim carousels.

Investment in new airside infrastructure will simplify the transfer process for passengers and we will also make it easier for passengers to self-connect at Manchester Airport. MAN-TP will transform the airfield through the development of dual Code E taxiways in the main west apron, the tripling of the taxiway system at the entrance to the west apron and a significant reconfiguration of existing flows to improve aircraft flows to and from the runways. MAN-TP will also increase the number of aircraft stands and deliver enhancements to the design to future-proof airside operations, including the construction of a new airside road network and improved facilities for the storage of ground equipment.





Contractor Commitments



Contractor Commitment – Laing O’Rourke

Laing O’Rourke have a contractual agreement to deliver certain outputs, relating to apprentices; local supply chain; Work experience etc. These are being tracked and reported on both in isolation and as part of a wider project view.



Create 150 sustainable apprenticeships



Facilitate over 10,000 educational engagements



Build an Aero zone space for ongoing training and education



Create a recruitment hub for new opportunities with 100% of jobs advertised locally



Raise £20,000 towards MAGs corporate charity



Train 40 STEM Ambassadors



Contribute £15,000 to the community through LORs Transforming the Future Fund



Sustain employment for 1000 people with 50% of these being local to the project



Work with our supply chain to deliver 50 business skills analysis reports



80% project expenditure at Tier 1 within Greater Manchester



Contractor Commitment – Galliford Try

Galliford Try don't have anything in contract but we are agreeing with them a set of targets aligned to those of LOR and the core MAG/ MAN-TP CSR work programme.



Recruit 10 local apprentices



Advertise 100% of vacancies through MAG's Airport Academy



Support sessions for 300 children in our Aerozone



Provide quality work experience opportunities to local students



Raise £4,000 towards MAGs corporate charity



Facilitate over 1800 educational engagements



Support local Airport Community projects in kind



Recycle 95% of materials from site recycled



50% of jobs filled from postcodes within a 35m radius



50% of work to be awarded to SME's within a 35m radius



MAG Colleagues (man-tp team)

MAGs Man-tp team will also support delivery of the programme targets through various CSR activity.



Provide quality work experience opportunities to local students



Dedicate over 500 hours to community volunteering



Facilitate over 500 educational engagements



Support sessions for 250 children in our Aerozone




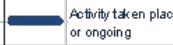























































Annually Support over 35 stakeholder community events


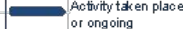






















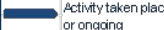








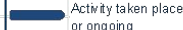

Reporting



Overall Transformation CSR Tracker 2017													NOVEMBER 2017																		
													OUTCOME & PROGRESS KEY  Activity taken place or ongoing  Activity planned Inspire the next generation 0 Supporting economic growth £ Enhancing a sense of place 0 Jobs 																		
													 On target  Behind target  Substantially behind target																		
													TARGETS		OUTCOMES		PROGRESS														
Education																															
Stem/Construction Ambassadors		14												42	0	0			14												
Annual Work Experience		3											17	0	0			3													
Annual Primary School activities with MAG children benefiting		1020											2600	0	0			1541 combined													
Annual High School activities with MAG children benefiting		481	120										750	0	0																
PHD student per contract													1	0	0			0													
Work Placements - annual													5	0	0			0													
Employment																															
Apprenticeships		22											161	0	£ 0			22													
Sustainable jobs from paid training (annual)		8											60		£ 0																
Number of jobs advertised through AA		15			15			15			15			£																	
Jobs filled from 48 hours advance notice		2												£	0																
Jobs filled locally through agencies via the AA		0												£	0																
50% of jobs filled from postcodes within 35 miles		52%											50%	£	0			52%													
Annual Adult employability event													1	£	0																
Aerozone																															
Build an aerozone														0	0			0													
% Progress to Completion													100 %	0	0			0													
Engage with Student visitors													10000	0	0			0													
Business Measures																															
80% Expenditure to be local (LOR contract target)													80%	£			GT data on hand data require														
50% Expenditure to be local (GT contract target)													50%					75%													
Business Skills Analysis Reports													50	£			0														
2 Meet the buyer events		1											2	£			1														
Volunteering																															
Volunteer hours to Community		151.5											1100	0	0			151.5													
Airport Community Network Activities		2											6	0	0			2													
Knutsford Support Group Activities		2											4	0	0			2													
BWS Group Activities			1										4	0	0																
Financial Support																															
Raise money for the MAG Charity		£2,565											£ 24,000.00	£	0			£2,565													
Cash £5,000 to community projects x3 years													£ 15,000.00	£	0			£0													
Value in Kind to community projects		£22,000											£ 22,000.00	£	0			£22,000													
Environment																															
Waste diverted from landfill		100%											95%	0	0																
Recycled Material from site (concrete/tarmac)		100%											95%	0	0																
Recycled material imported		75%											50%	0	0																

Laing O'Rourke CSR Tracker 2017													NOVEMBER 2017					
													OUTCOME & PROGRESS KEY  Activity taken place or ongoing  Activity planned  On target  Behind target  Substantially behind target					
Education	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	TARGETS	OUTCOMES			PROGRESS	
Stem Ambassadors													40	0	0		14	
Annual Work Experience													60	0	0		3	
Annual Primary School activities with MAG children benefiting		320											800	0	0		680	
Annual High School activities with MAG children benefiting		350											250	0	0			
PHD student per contract													1	0	0		0	
Annual undergraduate summer placement													1	0	0		0	
Employment																		
Apprenticeships					Apprenticeships								150	0	£	0		22
Total Local Apprenticeships (within 35 miles)														0	£	0		TBC
Sustainable jobs from paid training (annual)		15				15			15				60		£	0		
Number of jobs advertised through AA		2													£			
Jobs filled from 48 hours advance notice		0													£	0		
Jobs filled locally through agencies via the AA															£	0		
50% of jobs filled from postcodes within 30 miles													50%		£	0		52%
Annual Adult employability event													1		£	0		
Aerozone																		
Build an aerozone														0		0		0
% Progress to Completion													100%	0		0		0
Facilitate a total of educational visits													10000	0		0		0
Business Measures																		
Total project spend															£			
80% Expenditure to be local															£			
Business Skills Analysis Reports													50		£			0
Value of opportunities identified £															£			
2 Meet the buyer events		1											2		£			1
Spend within Manchester Tier 1 50%													50%		£			53%
Volunteering																		
Volunteer hours to Community														0		0		
Number of volunteers														0		0		
Airport Community Network Activities													3	0		0		
Knutsford Support Group Activities													2	0		0		
BW3 Group Activities													2	0		0		
Financial Support																		
Raise £20000 for the MAG Charity													20,000		£	0		£240
£15,000 to community projects													15,000		£	0		0

Galliford CSR Tracker 2017 based on PP03													NOVEMBER 2017							
													OUTCOME & PROGRESS KEY  Activity taken place or ongoing  Activity planned Inspire the next generation <input type="checkbox"/> Supporting economic growth £ Enhancing a sense of place <input type="checkbox"/> Jobs  On target  Behind target  Substantially behind target 							
													TARGETS			OUTCOMES			PROGRESS	
Education	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	TARGETS	OUTCOMES	PROGRESS					
Student interactions - primary under 12	350												1550 children	<input type="checkbox"/>	<input type="checkbox"/>		700			
Student interactions - secondary 11 - 19	1												250 students	<input type="checkbox"/>	<input type="checkbox"/>		4			
Annual Work Experience (16 - 24 yrs)													3	<input type="checkbox"/>	<input type="checkbox"/>					
Work placements				4									4	<input type="checkbox"/>	<input type="checkbox"/>					
Construction Ambassadors			1										2	<input type="checkbox"/>	<input type="checkbox"/>					
Employment																				
Local Apprenticeships (within 35 miles)													10	<input type="checkbox"/>	£	<input type="checkbox"/>				
All jobs advertised through the AA													100%		£	<input type="checkbox"/>				
50% of jobs filled from postcodes (within 35 miles)													50%		£	<input type="checkbox"/>				
Jobs filled through AA													2	<input type="checkbox"/>	<input type="checkbox"/>					
Aerozone																				
Engage with student visitors													300	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		Not currently active		
Volunteering																				
Volunteer hours to Community													300	<input type="checkbox"/>	<input type="checkbox"/>					
Number of volunteers														<input type="checkbox"/>	<input type="checkbox"/>					
Airport Community Network Activities													3	<input type="checkbox"/>	<input type="checkbox"/>					
Knutsford Support Group Activities													2	<input type="checkbox"/>	<input type="checkbox"/>					
BW3 Group Activities													2	<input type="checkbox"/>	<input type="checkbox"/>					
Financial Support																				
Community Support in kind	£22,000 ^{td}												25,000		£	<input type="checkbox"/>		£22,000		
Fund raising for MAG and other charities	£2,325												£4,000			<input type="checkbox"/>		£2,325		
Supply Chain																				
Work awarded to SME's (within 35 miles)	75%												50%		£	<input type="checkbox"/>				
Environment																				
Waste diverted from landfill	100%												95%	<input type="checkbox"/>	<input type="checkbox"/>					
Recycled material from site (Concrete/tarmac)	100%												95%	<input type="checkbox"/>	<input type="checkbox"/>					
Recycled material imported	75%												50%	<input type="checkbox"/>	<input type="checkbox"/>					

MAN TP TEAM - CSR Tracker 2017													SEPTEMBER 2017					
													OUTCOME & PROGRESS KEY					
 Activity taken place or ongoing													Inspire the next generation <input type="checkbox"/>					
 Activity planned													Supporting economic growth £ <input type="checkbox"/>					
													Enhancing a sense of place <input type="checkbox"/>					
													Jobs <input type="checkbox"/>					
													<input type="checkbox"/> On target					
													<input type="checkbox"/> Behind target					
													<input type="checkbox"/> Substantially behind target					
Education	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	TARGETS	OUTCOMES		PROGRESS		
Annual Work Experience	6						2						8	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Annual Primary School activities with M.A.G children benefiting													250	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Annual High School activities with M.A.G children benefiting	120		110		20								250	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Employment	Draft																	
Apprenticeships																		
Aerozone	Draft																	
Participate in educational visits *(pending operational delivery)																		
Volunteering	Draft																	
Volunteer hours to Community																		1.5
Number of volunteers		1											30	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Community Partnership events	Draft																	
Stakeholder partnership events attended																	1	1





Aerozone



Aerozone



An on-site education centre at the heart of the Airport, providing an inspirational environment for young people

Direct contact with colleagues from across the Airport campus to showcase the full range of airport careers

A focus on STEM skills, with 5,000 young people visiting each year



Up coming CSR Activity



Upcoming CSR Activity



Airport Academy

This sets out some of the planned initiatives man-tp and its contractors plan to focus on over the next couple of months:

Employability

- The first cohort of apprentices from our Airport Academy start their course November 2017
- Galliford Try have also committed to running a pre- employability course in January 2018
- Laing O'Rourke to run first recruitment event in Wythenshawe forum in February 2018

Education

- Galliford Try to attend a Wow Day at Peel Hall in November 2017
- Laing O'Rourke to support our A Level Stem Masterclass in December 2018





Airport Academy



Airport Academy

Since 2009 Airport Academy have delivered

- Jobs 1,724
- Qualifications to 2,536.
- Conversion into work 63%

To support Man-tp Airport Academy will act as the broker for Laing O'Rourke and Galliford Try's local recruitment as well as developing a pre-employability course for local labour.

The 3 week intensive training course will include:

Level 1 Employability Skills Certificate (NCFE):

- CV Building*
- Team Working*
- Effective Time Management*
- Building sustained working relationships*
- Effective working mindset*
- Overcoming barriers of working in Construction sector (links to Mental Health Units)*

Level 1 Customer Service Award (City and Guilds) (Construction Centric):

- Managing Internal and External customer relationships*
- Effective Listening*
- Developing effective communication techniques for audience*
- Understanding different customers within a construction environment*

Quasafe Level 1 Award in Health and Safety in a Construction Environment

- Structured revision for Touch Screen HS&E Test*
- CITB HS&E Touch Screen Test CSCS Green Card Labourer Card Application*
- Vehicle Banksman/Traffic Marshall*
- Manual Handling*
- Working at Height*
- Face Fit Testing with Dust Awareness*



A photograph of three children, two boys and one girl, dressed as construction workers. They are wearing white hard hats and high-visibility safety vests over dark blue shirts. The boy on the left is wearing glasses and has 'ARCADS' on his hard hat. The boy in the middle has 'manchester airport' on his hard hat. The girl on the right also has 'manchester airport' on her hard hat and is wearing glasses. They are all looking down at a large sheet of white paper they are holding together. The background is a plain, light blue color. A large white diagonal shape cuts across the bottom right of the image, containing the title 'Impact Study' and the MAG Manchester Airport logo.

Impact Study



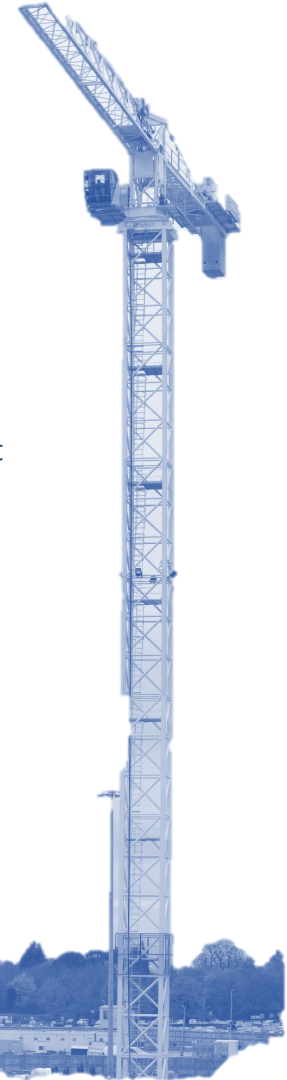
Impact Study

We are working with the GM Chamber to capture and evaluate the social value of the project on an ongoing basis

The study will map skill levels in Greater Manchester, the North West and wider North

It will also identify other large-scale projects set to be delivered in these geographies and anticipate the skills demands they will have

This will enable researchers to not only measure the direct economic contribution the project will make, but evaluate the wider contribution it will make to the region's skills picture





Questions?

